



esco group

Student Outcome Assessments | Educator Credentialing Exams | HVACR Programmatic Accreditation
Curriculum | Software | Seventy Plus Industry Certifications | Professional Development

ESCO Group Return Policy

Publications must be in new, undamaged, re-saleable condition and in their original packaging.
No stickers.

All returns are subject to a re-stocking fee as listed below:

10% for returns up to 180 days

25% for returns after 180 days.

No publications will be accepted for return after 365 days.

Returns require permission— please contact a member of the ESCO Customer Service team by phone at 800-726-9696 or by email at customerservice@escogroup.org 8:00 AM-5:00 PM CST Monday-Friday for an RMA Number.

Software/DVDs

CDs and/or DVDs are non-returnable once the original carton/package seal has been broken.
(Certain exceptions apply. Call with questions).

Prices and programs are subject to change.

